

# **Citizens Advice Reigate & Banstead in February**

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## **Community**

Question: What is a CAB? Answer: a charity reliant on community grants and donations.

CABs and Councils Our unique service strengthens communities and helps taxpayers.

Local courts closing Reigate County Court and Redhill Magistrates Courts will close on 23 March. Our Court Desk has been supporting defendants with housing problems for 15 years. It will close but at the bureau we'll go on helping tenants at risk to find the best way forward.

<u>Care homes</u> Promoting *My Way, Every Day*, important research from Healthwatch. What makes a happy home?



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#### **Policy**

High cost credit Supporting extension of payday loan regulation to all doorstep credit.

Energy prices Ofgem announces prepayment meter price cap. Good, but not enough.

<u>HMRC and Concentrix</u> Campaign success alert!! Government will review all who lost out when Concentrix wrongly stopped benefit payments.

### Self Employment

Avoid exploitation Look before you leap – cautionary tale. <u>Know yourself</u> The philosopher was right. It's not for everyone. <u>A nasty surprise</u> Robert was on a roll, until..... <u>Council support</u> Good stuff from Reigate & Banstead business.





We supported lots of people (and some supported us back!) *Surrey Trading Standards* – bank scams. *ESDAS* – legal aid change. *R&BBC* and *East Surrey College* – Entrepreneurs Academy. *Loveworks.org* – Way2Go. *Work & Pensions Committee* – Gig economy. And much more. Why not join us? Go to twitter.com and sign up.

#### News Archive

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Get the full picture at our website <u>www.carbs.org.uk</u> Keep up to date and join the conversation <u>Twitter</u> <u>Facebook</u>

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