



Citizens Advice Reigate & Banstead November

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Community

[Self-employment](#) We've started a blog. Why? To raise local awareness, promote expertise, share experience.

[Shared lives](#) Helping the team doing great work at Surrey Choices.

[Social value business](#) Local firms and voluntary groups discuss working together at invitation of Crispin Blunt MP and R&BBC.

[District Training Day](#) Big turnout of our brilliant volunteers & big thanks to ESDAS, R&BBC, Tax Aid, Trading Standards for sharing their knowledge. *Picture: Training manager Helen (left) with Miatta ESDAS.*



Policy

[Autumn Statement](#) Ban on letting agents' fees should be good news for private tenants. Our research played a part in the case for change.

[Just about managing](#) The chancellor improved Universal Credit a bit but ignored Citizens Advice and Resolution Foundation ideas for helping the JAMs.



[Consumer redress](#) In National Consumer Week our research shows many people are brushed off when electricals and home appliances are faulty. Know your rights! Get Switched On!

[Energy prices](#) (1) Over-charging is £1.4 billion. Shouldn't something be done?

[Energy prices](#) (2) Embarrassing new info about smart meters. [GB Energy](#) collapse shouldn't affect customers (much) but leaves big questions for energy regulators.

Social Media

Private renting,
Energy prices,
Universal Credit,
Child Tax Credit,
Broadband.....



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