



# Citizens Advice Reigate & Banstead December

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## Community

[Happy New Year!](#) To our clients, our brilliant volunteers, colleagues and supporters in so many groups and businesses. Our New Year opening times.

[Hospital discharge](#) There's still time to have your say in the latest Healthwatch Surrey [survey](#).



[Travel redress](#) Our persistence helped obtain a full refund. Nice end to the year!

[Thank you](#) And thank you [CFS](#) for helping us help in Horley.



## Policy

[Benefit Cap](#) We're campaigning against the insecurity the cap creates when there's no social housing and private rents are out of reach.


[Energy regulation](#) Latest effort to get people to switch supplier. But why are regulators *still* blaming consumers for proven over-charging? One man's opinion: [Power shopping](#).

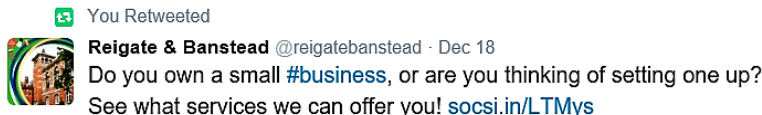
[Energy prices](#) Big Six announce price freeze. Citizens Advice proposes firms automatically switch loyal customers to lower tariff.

## Talk Self Employ

Our team has been busy! Check out blogs on: [\\*\\*Starting out...\\*\\*](#) [\\*\\*Understanding HMRC....\\*\\*](#) [\\*\\*Job seeker support \(umm\)....\\*\\*](#) [\\*\\*Government looks at pension gap \(good!\)](#)

## Social Media

 Trading Standards (Xmas 'poems') Redhill Library (always creative) Reigate & Banstead (small biz). And great Banstead send-off for our lovely volunteer Sue moving on after 14 years – thanks so much on behalf of everyone you helped over the years.



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