# REIGATE AND BANSTEAD DISTRICT Citizens Advice Bureaux (A company limited by guarantee)

Financial Statements
For the year ended 31 March 2014

Registered Charity No. 1104970 Company No. 5107133

# Financial Statements For the year ended 31 March 2014

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## Report of the Directors and Trustees

The Trustees (who are also the Directors for the purpose of Company Law) have pleasure in presenting their annual report and the audited financial statements for the year ended 31 March 2014. The provisions of the Statement of Recommended Practice "Accounting and Reporting by Charities" (SORP) issued in March 2005 have been adopted in preparing the annual report and financial statements of the charity.

## 1. REFERENCE AND ADMINISTRATIVE DETAILS

Charity Name:

Reigate and Banstead District Citizens Advice Bureaux

Charity Registration:

1104970

Company Registration:

5107133

Registered Office:

24 Cromwell Road,

Redhill, Surrey RH1 1RT

Chairperson:

Brian Jones

(to 14 May 2014)

Bettina Brueggemann

(from 14 May 2014)

Vice Chairperson:

Richard Hoffman

(from 14 May 2014)

Company Secretary:

Mandy Impey

Bank:

HSBC Bank plc

72 Station Road

Redhill Surrey RH1 1PN

Independent Examiner:

Braidwood and Company

Willow Grange The Street Betchworth Surrey RH3 7DJ

## Report of the Directors and Trustees

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Willow Grange The Street Betchworth Surrey RH3 7DJ

# Report of the Directors and Trustees

The following people were directors/trustees of the charity on the date of approval of the report:

DIRECTORS/ TRUSTEES	ROLE	DATE APPOINTED	DATE RESIGNED
B Jones T A Stevens J P Lavington D Blayney J A Meech G Rabbani A Codey N Godwin A Armstrong B Brueggemann R Hoffman P Carbury	Chairman Treasurer  Chairperson Vice Chairperson	18.08.09 15.02.12 29.09.04 16.05.12 29.09.04 29.09.04 14.05.14 14.05.14 14.05.14 14.05.14 14.05.14	14.05.14 14.05.14

### COUNCIL REPRESENTATIVES

Councillor	Simon Parnall	Kingswood and Burgh Heath
Councillor	Roger Newstead	Reigate Hill
Councillor	David Pay	Redhill West

# Report of the Directors and Trustees

## 2. STRUCTURE, GOVERNANCE AND MANAGEMENT

## **Governing Document**

Reigate and Banstead District Citizens Advice is a registered charity and a company limited by guarantee. The maximum liability of each member is limited to £1. At 31 March 2014 the company had 6 members (2013-6). The Bureaux is governed by its Memorandum and Articles of Association as adopted on  $20^{th}$  April 2004.

Reigate and Banstead Citizens Advice Bureaux was incorporated as a company limited by guarantee on 20<sup>th</sup> April 2004. The charity commenced operations in 1939 at which date the assets and liabilities of the predecessor of the unincorporated Reigate and Banstead District Citizens Advice Bureaux were acquired.

# **Recruitment, Appointment of Trustees**

Trustees, who are also Directors of the Company, are appointed from the local community and must either reside or work in the UK. A Committee, made up of Trustees and chaired by the Chairperson is established to oversee the process for Board appointments. A separate process agreed by the Trustee Board is followed for the election of the Chair. At least two thirds of the Trustees must be elected by the members; the remainder may be coopted by the Trustees. No other persons or bodies external to the charity were entitled to appoint persons to the Trustee Board.

#### Induction of Trustees

Newly appointed Trustees are provided with a comprehensive induction through the provision of training courses.

## **Organisational Structure**

Reigate and Banstead District Citizens Advice is governed by its Trustee Board which is responsible for setting the strategic direction of the organisation and the policy of the charity. The Trustees carry the ultimate responsibility for its conduct and for ensuring that the charity satisfies its legal and contractual obligations. Trustees meet as a minimum quarterly and delegate the day-to-day operation of the organisation to senior management. The Trustee Board is independent from management. A register of members' interests is maintained at the registered office and is available to the public.

# Report of the Directors and Trustees

#### **Related Parties**

Reigate and Banstead District Citizens Advice is a member of Citizens Advice, the operating name of the National Association of Citizens Advice Bureaux, which provides a framework for standards of advice and casework management as well as monitoring progress against these standards. Operating policies are independently determined by the Trustee Board in order to fulfil its charitable objects and comply with the national membership requirements.

The charity also co-operates and liaises with a number of other advisory services, local charities and social services departments on behalf of clients. Where one of the trustees holds the position of trustee/director of another charity they may be involved in discussions regarding that other charity but not in the ultimate decision-making process.

## **Major risks**

The Trustees recognise that any major risks to which the charity is exposed need to be reviewed and systems put in place to mitigate those risks. To that end Reigate and Banstead District Citizens Advice is continually monitoring and managing its risk, reviewing the corporate risk register and ensuring action plans are in place to mitigate its key risks.

Included in external risks is that of the loss of funding. The effects of this have been minimised by the procedures in place, which have resulted in funding being secured from a variety of sources. The charity continues to seek to diversify its funding sources. Internal risks are minimised by the implementation of procedures for authorisation of all transactions and projects and to ensure consistent quality of delivery for all operational aspects of the charitable company. These procedures are periodically reviewed to ensure that they still meet the needs of the charity.

# 3. OBJECTIVES AND ACTIVITIES

Objects

The charity's objects are to promote any charitable purpose for the benefit of the community in Reigate and Banstead, by the advancement of education, the protection and preservation of health and the relief of poverty, sickness and distress.

# Aims, Objectives, Strategies and Activities for the Year

Reigate and Banstead District Citizens Advice aims to provide free, confidential, impartial and independent advice and information for the benefit of the local community.

# Report of the Directors and Trustees

The Bureau aims to positively influence on the development of social policies and services and to ensure individuals do not suffer through a lack of knowledge or an inability to express their needs effectively

In addition to the continuing provision of high quality advisory services to the local community the primary objectives for the year were to extend the means of service provision to include telephone advice and to establish a specialist debt advisory service staffed by appropriately qualified personnel.

To obtain the necessary funding to provide the additional services, applications were made to various local and national providers of community finance. Advertisements were placed in the local press for advisory staff both as paid employees and volunteers, induction and training being provided to the extent that necessary knowledge and skills were not preexisting.

#### **Public Benefit**

The trustees have paid due regard to the Charity Commission's guidance on public benefit in deciding the activities undertaken by the bureau during the year. The trustees are satisfied that the information provided in the report and accounts meets the public benefit reporting requirements.

The principal activity of Reigate and Banstead District Citizens Advice remained the provision of free, confidential, independent and impartial advice, information and advice for members of the public. This is provided through 3 bureaux locations in the Borough at Redhill, Banstead and Horley with a further location which opened in Merstham on 1st April 2014. In addition to generalist advice the following specialist advisory services were provided:

- Specialist Debt Provision i)
- Welfare benefits advice ii)
- Housing advice iii)
- Employment advice iv)

Advice services were provided through face-to-face consultations and appointments, telephone advice lines and various outreach services throughout the Borough. There is also limited provision currently for email advice and Adviceguide via the internet.

## Contribution of Volunteers

The charity receives help and support in the form of voluntary assistance in advising the public and administering the charity.

82 volunteers contributed 31,096 hours of volunteering work to the bureau during the year. The economic value of this help is £527,074 in respect of the current year 2013 to 2014 (2012 to 2013 - £392,898).

# Report of the Directors and Trustees

## 4. ACHIEVEMENTS AND PERFORMANCE

#### **Charitable Activities**

The key achievements in the year were the successful completion of the first year of the SCC funded Healthwatch project to provide independent advice and support in regard to clients who have a health or social care issue with NHS services. This has led to an extension to the contract through to March 2015. We also saw the establishment of the Martin Lewis "Integrated Money Advice" project regarding Financial Literacy work with our clients

The Bureaux saw 5,515 new clients and had 8,686 repeat client contacts, a total of 14,201 in the period. The main areas of enquiry are:-

- Benefits
- Debt
- **Employment**
- Housing

The key housing issues are Actual Homelessness (71 new clients) and threatened Homelessness (210 new clients). Rental costs continue to be a significant factor in the area of arrears, debt and homelessness.

## **Fundraising Activities**

Total income for the year was £329,804 and increase of £39,170 on 2013. The primary reason for this increase was the funding obtained for specific projects.

#### **Investment Activities**

The charity does not currently hold material investments.

# **Factors Affecting the Achievement of Objectives**

The charity is only too well aware of the financial pressures experienced by its major funders and in view of this is taking active measures to seek additional sources of funding for its services. However, funding for projects in Surrey and the South East in general are becoming increasingly difficult to source due to the misconception that all residents are financially included.

## Report of the Directors and Trustees

#### 5. FINANCIAL REVIEW

#### **Financial Position**

Incoming resources in the year were £ 329,804 (2013 £290,634). Of this £196,330 (2013 £ 159,271) related to project restricted activities.

A surplus of £1,644 was made in the year (2014 deficit of £8,208). At 31 March 2014 total reserves were £ 48,740 (2013 £47,096) of which £2,000 (2013 £2,379) represented restricted funds.

## **Reserves Policy**

Reigate and Banstead District Citizens Advice is required to ensure that free monies are available in each financial year to meet any reasonable foreseeable contingency. The bureau reviews a projection of income for future periods and will endeavour to see this continues to be derived from as wide a variety of sources possible. They will take all necessary steps to ensure that at no time within this period would it be possible for the cessation of one or more funding streams to present so serious a challenge to the future of the organisation that it could not be managed so as to continue to provide a best value advice service.

In reviewing the potential costs that could arise should a significant reduction in income be incurred the Trustees have determined to aim that 'free' reserves equivalent to 3 months operating expenditure should be maintained. At 31<sup>st</sup> March unrestricted reserves stood at £46,740 which equate to 4.1 months unrestricted operating expenditure.

The reasons for holding particular reserves are outlined in notes 13 and 14.

## **Principal Funding Sources**

The Directors extend their gratitude to Reigate and Banstead Borough Council who continued to support the core operating capacity of the charity. Additionally project-specific funding was received from the Legal Services Commission in support of the debt advisory work and ICAS for NHS complaints services.

Reigate and Banstead Borough Council also provides the Reigate and Banstead District Bureaux premises at no financial cost to the charity.

The charity did not have any borrowings from either providers of funding or other sources at the balance sheet date.

# Report of the Directors and Trustees

#### **Funds in Deficit**

No funds were in deficit at the balance sheet date.

## **Investment Policy**

Under its Memorandum and Articles of association and in furtherance of its objects and for no other purposes, the Company has the power to invest the monies of the Company not immediately required for its purposes in or upon such investments, securities or property as may be thought fit, subject nevertheless to such conditions and such consents as may for the time being be imposed or required by law. The Bureaux did hold any such investments at the year end.

#### 6. FUTURE PLANS

The Bureaux aims to continually improve access to its service and intends wherever possible to extend its service to an even wider number of the community through increased provision of an improved website, telephone advice, email advice and additional outreach locations.

## Report of the Directors and Trustees

### 7. DIRECTORS' RESPONSIBILITES

Company Law and Charity Law require the directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of Citizens Advice Anywhere and of the surplus or deficit for that period. In preparing those financial statements, the directors are required to:

- (a) select appropriate accounting policies and then apply them consistently
- (b) make judgements and estimates that are reasonable and prudent,
- (c) state whether applicable accounting standards have been followed, and explain where they haven't been followed, and
- (d) Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The directors are also responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of Reigate and Banstead Citizens Advice and to enable them to ensure that the financial statements comply with the Companies Acts 1985 to 2006.

The directors are responsible for ensuring that the company maintains an adequate system of internal control designed to provide reasonable assurance that assets are safeguarded against material loss or unauthorised use and to prevent and detect fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- As the directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

This report has been prepared in accordance with the Statement of Recommended Practice – Accounting and reporting by Charities and in accordance the provisions applicable to companies subject to the small companies' regime.

Signed. Vice Chairperson of Trustees

Date 27/8/14

# Independent examiner's report to the trustees of Reigate and Banstead District Citizens Advice Bureau

I report on the accounts of the company for the year ended 31 March 2014, which are set out on pages 13 to 24

### Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for the year under section 144 of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Institute of Chartered Accountants in England and Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act
- to follow the procedures laid down in the general directions given by the charity Commission under section 145 (5)(b) of the 2011 Act, and
- to state whether particular matters have come to my attention

## Basis of independent examiner's report

My examination was carried out in accordance with General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

#### Independent examiner's statement

In connection with my explanation, no matter has come to my attention:

- 1. which gives me reasonable cause to believe that in any material respect, the requirements:
  - a. to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  - b. to prepare accounts which accord with the accounting records and comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

Have not been met: or

2. To which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed\_

Mrs C Braidwood FCA

Date 28-8-14

Braidwood & Company Chartered Accountants

Willow Grange

The Street, Betchworth,

Surrey, RH3 7DJ

# Statement of financial activities for the year ended 31 March 2014 Incorporating the Income and Expenditure Account

	Note	Unrestricted funds	Restricted funds	Total funds 2014 £	Total funds 2013 £
Incoming Resources	1b				
Incoming resources from generated funds	2				
Voluntary income	2a	2,450	3=	2,450	772
Activities for generating funds	2b			-	
Investment income	2c	52		52	46
Incoming resources from charitable activities	3	130,972	196,330	327,302	289,816
Other incoming resources	4		•	b.	=
Total Incoming Resources	:	133,474	196,330	329,804	290,634
Resources expended	-				
Cost of generating funds	5				
Cost of generating voluntary income	3			(#C	==
Fundraising trading: costs of goods sold Investment management costs					
Other costs of generating funds					
Charitable activities	5	133,915	191,457	325,372	207. (20
Governance costs	5	2,059	729	2,788	297,628 1,214
Total Resources expended	5 _	135,974	192,186	328,160	298,842
Net incoming/ (outgoing) resources before transfers	6	(2,500)	4,144	1,644	(8,208)
Transfers between funds		4,523	(4,523)		
Net movement in funds for the year		2,023	(379)	1,644	(8,208)
Balances brought forward 2013	12	44,717	2,379	47,096	55,304
Balances carried forward 2014	12 -	46,740	2,000	48,740	47,096
					17,000

There are no recognised gains or losses in the year, other than those included in the statement of financial activities.

All activities derive from continuing operations.

## Reigate and Banstead District Citizens Advice Bureaux Balance Sheet as at 31 March 2014

	Note	Unrestricted Funds	Restricted Funds	Total 2014 £	<b>2103</b> £
Fixed Assets Tangible Fixed Assets	8	7,473		7,473	6,127
Current Assets Debtors Short term deposits	9	3,625	-	3,625	4,441
Cash at bank and in hand		56,537	2,000	58,537	51,612
		60,162	2,000	62,162	56,053
Creditors - amounts falling due within one year	10	20,895		20,895	15,084
Net Current Assets		39,267	2,000	41,267	40,969
Net assets		46,740	2,000	48,740	47,096
Represented by:					
Funds of the Charity Unrestricted funds					
Accumulated fund Designated funds	12	46,740		46,740	43,783
Designated funds				<b>35</b> 2	934
Restricted Funds	12		2,000	2,000	2,379
		46,740	2,000	48,740	47,096

For the year ending 31<sup>st</sup> March 2014 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The financial statements were approved by the Board on 27<sup>th</sup> August 2014 and signed on their behalf by:

Vice Chairperson ...

T. STEVENS

Company Registration No: 1104970 Charity Registration No: 5107133

# Notes to the financial statements for the year ended 31 March 2014

## 1. Accounting policies

## a) Accounting basis

The financial statements have been prepared under the historical cost convention and are in accordance with the Companies Acts 1985 to 2006, applicable accounting standards and the Statement of Recommended Practice on Accounting by Charities published in March 2005.

## b) Incoming resources

- Grants receivable Grants made to finance the activities of the bureau are credited to the income and expenditure account in the period to which they relate.
- Bank interest

  Bank interest is included in the income and expenditure account on receipt.
- Other income
  Sales of services are included in the income and expenditure account in the period to which they relate. Other income, including donations, gifts and covenants are included as they were received.
- iv) Gifts and Intangible income
  In addition to the above, the charity also receives help and support in
  the form of voluntary assistance in advising the public. This help and
  support is not included in the financial statements. However, its value
  to the Charity has been estimated and disclosed in the directors'
  report.
- v) Deferred income
  Grants received in advance of the period in which the funder requires
  the expenditure to be applied will be reflected in deferred income within
  the balance sheet.

# Notes to the financial statements for the year ended 31 March 2014

# 1. Accounting policies (continued)

## c) Resources expended

All expenditure is accounted for on an accruals basis. All expenditure directly related to the provision of advice services is included within charitable expenditure. Other costs incurred have been allocated between fundraising and publicity and management and administration as appropriate. Where such costs relate to more than one functional cost category they have been split on an estimate of time or floor space basis, as appropriate.

# d) Fixed assets and depreciation

Fixed assets are included at cost. Items are capitalised if their value is over £1,000. Depreciation is charged on a straight line basis on the costs of the assets over their estimated useful lives as follows:

Fixtures, fittings and equipment - 4 years
Computers - 4 years

The depreciation policy has been reviewed in accordance with FRS 15 and no change has been made from the previous year.

## e) Restricted funds

Income received for the restricted purposes is included in a separate restricted fund against which appropriate expenditure is allocated.

# f) Designated funds

Designated funds are allocated out of unrestricted funds by the trustees for specific purposes. The use of such funds is at the trustees' discretion.

# g) Pension

The charity operates a defined contribution group personal pension plan for its employees. Payments are charged to the income and expenditure account in the period in which they are incurred.

## h) Leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the leases.

# Notes to the financial statements for the year ended 31 March 2014

# 1. Accounting policies (continued)

## i) Irrecoverable VAT

The bureau is unable to recover VAT.

## j) Cash Flow

The bureau has taken advantage of the exemptions in Financial Reporting Standard No 1 from the requirement to produce a cash flow statement on the grounds that it is a small company.

# Notes to the financial statements for the year ended 31 March 2014

# 2 Incoming Resources from Generated Funds

		Unrestricted £	Restricted £	2014 Total £	2013 Total £
а	Voluntary income Donations	2,450 2,450		2,450 2,450	772 772
b	Activities for generating funds Rent from bureau meeting rooms Fundraising events	** **	-	:-	<u> </u>
C	Investment income Bank Interest received	52		52	46
3	Incoming Resources from	Charitable Ac	tivities		
		Unrestricted £	Restricted £	2014 Total £	2013 Total £
	Government and public authority contracts Other paid advisory services	130,972	104,030 92,300 196,330	235,002 92,300 327,302	149,995 139,821 289,816
4	Other Income				
		Unrestricted £	Restricted £	2014 Total £	2013 Total £
	Profit on disposal of fixed assets	·			

# Reigate and Banstead District Citizens Advice Bureaux Notes to the financial statements for the year ended 31 March 2014

## 5 Resources expended

	General Advisory Services	<b>3</b> F2F	m Raven	⇔ Prison	ஸ் Other projects	2014 Total £	2013 Total £
Costs of generating funds	_		•	0	0		0
Costs of generating voluntary income	0	0	0	0		520	0
Fundraising: cost of goods sold	0	0	0	0	0		
Costs of generating funds							
Costs directly allocated to activities Staff costs Other direct costs	57,860 11,835	66,430 701	<b>45,852</b> 89	18,055 329	27,259 1,799	215,456 14,753	181,038 13,709
	69,695	67,131	45,941	18,384	29,058	230,209	194,747
Support costs allocated to activities  Management  Office, IT & communications  Premises  Other	21,211 22,719 20,266 24	3,914 4,192 3,587 4	2,619 2,806 2,401 3	1,705 1,826 1,562 2	2,115 2,265 1,939 3	31,564 33,808 29,755 36	32,469 31,322 36,322 2,768
	64,220	11,697	7,829	5,095	6,322	95,163	102,001
Charitable activities	133,915	78,828		23,479		325,372	297,628
Governance costs	2,059	276			149 	2,788	1,214
Total Resources Expended	135,974	79,104	53,954	23,599	35,529	328,160	298,842
100011000000000000000000000000000000000							

# Reigate and Banstead District Citizens Advice Bureaux Notes to the financial statements for the year ended 31 March 2014

# 6 Net incoming/ (outgoing) resources for the year

6 Net incoming/ (outgoing) resources for the year	2014 £	2013 £
This is stated after charging: Depreciation	3,172	4,829
Operating lease costs	13,353	12,678
Examiners fees Examination services	1,100	1,000
Consultancy work	<del></del>	
	180	
7 Information regarding Directors and Employees	2014	2013 £
	£ 219,285	193,828
Wages and salaries	15,916	13,163
Social security costs Pension costs	10,030	6,516
Benefits	<b>2</b> 5	8#
Temporary Staff	245,231	213,507
The average number of employees, analysed by function was:	2014	2013
	8	8
Charitable purposes	0	0
Fundraising & publicity  Management and administration of charity	1_	9
Wallage Helicald administration of the same	9	9
No employed received remuneration of more than £60,000		

No employee received remuneration of more than £60,000

Travel cost amounting to £1032 (2013-£206) were reimbursed to 1 (2013 – 1) members of the Trustee Board. No trustee indemnity insurance was purchased.

The bureau paid £2,232 in the year ended 31 March 2014 for various insurance services, including professional indemnity cover.

# Notes to the financial statements for the year ended 31 March 2014

8	Fixed assets				
		Freehold land and buildings	Computer Equipment £	Fixtures, fittings and equipment £	Total £
	Cost	£	£	_	<u> </u>
	At 1 April 2013 Additions		12,606	12,960 4,518	25,566 4,518
	Disposals At 31 March 2014		12,606	17,478	30,084
	Depreciation At 1 April 2013 Charge for the year		12,606	6,833 3,172	19,439 3,172
	Disposals			10.005	- 22 611
	At 31 March 2014		12,606	10,005	22,611
	Net book value 2014			7,473	7,473
	Net book value 2013	-		6,127	6,127
9	Debtors				
•	Debtoto			2014	2013
				£	£
	Trade debtors				
	Other debtors			947	4,441
	Prepayments			2,678	· · · · · · · · · · · · · · · · · · ·
	Accrued Income			2,010	· · · · · · · · · · · · · · · · · · ·
				3,625	4,441
			- 000 1025		
10	Creditors - amounts fa	illing due withi	n one year	2014	2013
				£	£
	Loans and overdraft				
	Trade creditors				
	Other creditors including tax	and social security	1	10,497	335
	Accruals			8,398	4,749
	Deferred income (e.g. grants	s in advance)		2,000	10,000
				20,895	15,084

# Notes to the financial statements for the year ended 31 March 2014

# 11 Analysis of net assets between funds

	General Funds	Designated Funds	Restricted Funds £	Total Funds
Tangible Fixed Assets	7,473			7,473
Current Assets	62,162			62,162
Current Liabilities	(18,895)		(2,000)	(20,895)
Net Assets	50,740	를 P	(2,000)	48,740
1401/10000				

## 12 Movement in funds

MOTORITORIE					
	At 1 April 2013	Incoming Resources	Outgoing Resources	Transfers	At 31 March 2014
	£	£	£	£	£
Restricted Funds SSC - ESDAS Save Xmas F2F Prison project Raven Housing M Lewis Redhill Home Visit Healthwatch	1,649 730	77,810 20,800 53,500 18,000 10,000 16,220	(1,649) (730) (79,104) (23,599) (53,954) (19,235) (8,897) (5,018)	1,294 2,799 454 3,235 (1,103) (11,202)	2,000
Total Restricted Funds	2,379	196,330	(192,186)	(4,523)	2,000
Unrestricted Funds Friends Fund	934		(934)		=
General funds	43,783	133,474	(135,040)	4,523	46,740
Total unrestricted funds	44,717	133,474	(135,974)	4,523	46,740
Total funds	47,096	329,804	(328,160)		48,740
E of the second					

# Notes to the financial statements for the year ended 31 March 2014

#### **Purposes of restricted funds** 13.

A restricted fund provided by the Money Advise F2F Debt Advice Service to enable the Bureaux to support and

advise people with debt problems.

A restricted fund financed by this local housing Raven Housing Trust

association to provide a specialist Debt caseworker, supervision support and a young trainee to work with tenants who have debt and rent arrears and

could be facing homelessness.

A restricted fund financed by a local prison to High Down Prison

support prisoners and those on remand under the resettlement programme. This service is provided

by 1 paid supervisor and 5 volunteers.

A restricted fund M Lewis

A restricted fund provided by Surrey County Council Healthwatch Surrey in collaboration with Citizens advice Surrey to

collect and collate views and concerns on health and social care. Then provide evidence based feedback to commissioners and providers to influence inform and challenge if needed decisions

and plans.

A restricted fund provided by Surrey County Council Redhill West Homevisit

to provide a part time caseworker and contribute to the cost of a trainee to support those who are

unable to access normal Bureaux services.

A designated fund to provide office/IT equipment for Friends Funds

the Bureaux as designated by the Trustees.

A restricted fund provided by Surrey County Council Esdas

to provide financial capability support.

#### Notes to the financial statements for the year ended 31 March 2014

#### 14. Designated funds

There are no designated funds at the year end.

#### 15. Financial Commitments

#### **Capital Commitments**

At the balance sheet date no capital commitments existed.

#### **Operating lease commitments**

At 31<sup>st</sup> March 2014 the company has annual commitments under non-cancellable operating leases as follows:

	2014	2013
	£	£
Expiring within two to five years	13,323	13,323
Expiring after five years	0	0

### 16. Related party transactions

There have been related party transactions identified in accordance with FRS8. There were transactions between Reigate & Banstead District Citizens Advice and Citizens Advice in relation to insurance and information services.

#### 17. Taxation

The charity is exempt from corporation tax as all income is applied to charitable purposes.

#### 18. Pension costs

The Bureau contributes to pension schemes for employees and is operated on a defined contributions basis. This is open to all eligible employees at any time. The company contributes 6% of pensionable earnings and the employees 0%. The assets of the individual members' schemes are held separately from those of the company in independently administered funds. The pension cost shown in the accounts for the year represents contributions payable by the company and amounted to £10,030 (2013 £6,516). There were contributions of £4,029 payable at the year end.